

#### DISASTER PREPAREDNESS AND RECOVERY









# RECORDS DISASTER

 A Records Disaster is "a sudden and unexpected event which results in loss of records or information essential to a local governments continued operation".



#### **KATRINA**

- MADE US RE-ACCESS RECORDS PROTECTION
- FEMA AND OTHER EMERGENCY MANAGEMENT OFFICIALS
- NO COMMUNICATION BETWEEN RECORDS AGENCY AND EMS
- NATION-WIDE DISASTER PLAN FOR RECORDS



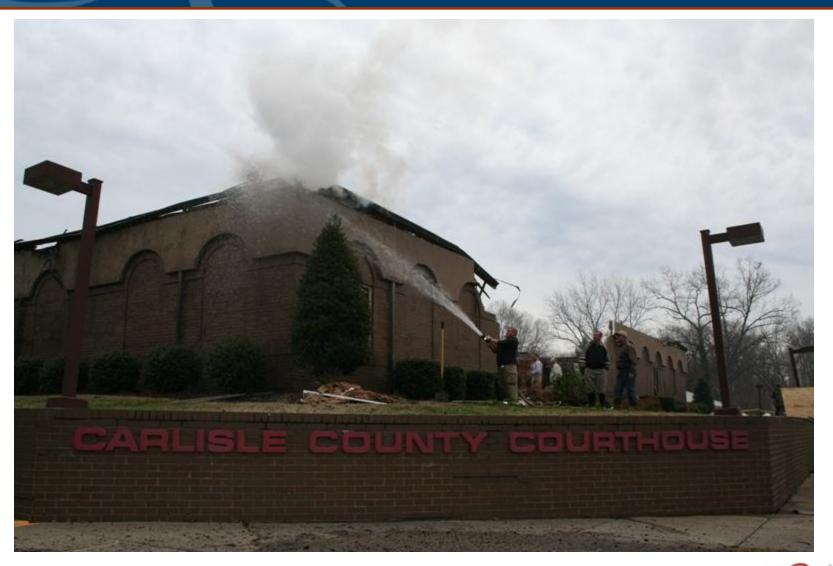
# RECORDS DISASTER PLANNING

 Consequences of not being prepared can be significant and expensive.

- 107 Courthouse Disasters
  - Fire and Floods
  - Loss of Records in Most Cases
  - Records cannot be replaced

Most recent disaster







































# WHY ARE RECORDS IMPORTANT?

- PROTECTS AND DOCUMENTS LEGAL RIGHTS OR INTERESTS OF COUNTY GOVERNMENT AGENCIES.
- PROTECTS AND DOCUMENTS THE RIGHTS OR OBLIGATIONS OF CITIZENS.
- NEEDED TO CONDUCT EMERGENCY OPERATIONS
- NEEDED TO RESUME OPERATIONS



#### **EFFECTS OF A RECORDS DISASTER**

LOSS OF CONTINUITY OF BUSINESS

LOSS OF REVENUE

LOSS OF SERVICES TO THE PUBLIC

LOSS OF HISTORY



# **CONTINUITY OF BUSINESS**

HOW DO WE START OVER?

DO WE KNOW WHAT IS OWED TO US?

CAN WE PROVIDE SERVICES?



# **PUBLIC OFFICES**

- COUNTY CLERK'S RECORDS
- SHERIFF'S RECORDS
- PVA'S RECORDS
- FISCAL COURT RECORDS
- MUNICIPAL RECORDS
- SCHOOL RECORDS
- PUBLIC WORKS



# **COUNTY CLERK'S OFFICE**

- VAULT
- VERY FEW TRUE VAULTS
- RECORDS
- LAND RECORDS
- MARRIAGE RECORDS
- PROBATE RECORDS
- PLATS



# RECORDS DISASTER PLAN

- PREPARING A PLAN
- CONDUCT A RISK ANALYSIS
- IDENTIFY EXISTING PROCEDURES
- IDENTIFY NEEDED PROCEDURES
- ALLOCATE RESPONSIBILITIES
- DEVELOP RESPONSE AND RECOVERY PROCEDURES
- INCLUDE FIRST RESPONDERS



# A PRACTICAL PLAN

- PREPAREDNESS
  - PREVENTION/PROTECTION

 VITAL RECORDS IDENTIFICATION AND PROTECTION

RECOVERY PROCEDURES



### DISASTER PREPAREDNESS

- DETERMINE EXISTING RISKS TO RECORDS
- COMPLETE A SITE SURVEY INSIDE AND OUT
- IS SECURITY SUFFICIENT?
- DETERMINE VULNERABLE AREAS
- MITIGATE RISKS DO SOMETHING BEFORE IT HITS



### DISASTER PREPAREDNESS

 KNOW THE STRUCTURAL BREAKDOWN HISTORY OF STRUCTURES

PAST PROBLEMS AND REPAIRS

START WITH THE ROOF AND WORK DOWN

 LOOK CLOSELY AT RECORDS STORAGE AREAS



# DISASTER PREPAREDNES

WATER SUPPLY CONTROLS?

ELECTRICITY CONTROLS?

COMPUTER SERVERS/INSTALLATION?



### DISASTER PREPAREDNESS

LIST OF RECOVERY VENDORS

- INSURANCE COVERAGE?
  - REPLACEMENT INSURANCE
  - RECOVERY INSURANCE



#### DISASTER PREPAREDNESS

- EMERGENCY NUMBERS
  - FIRE
  - POLICE
  - EMS
- CERTAIN EQUIPMENT AT HAND
  - FLASHLIGHTS ETC
- DESIGNATE A PERSON TO BE IN CHARGE
- FORM A RESPONSE TEAM



# VITAL RECORDS



#### WHAT MAKES A RECORD VITAL?

 VITAL RECORDS CONTAIN INFO THAT IS ESSENTIAL TO:

- OPERATE DURING A DISASTER

- RESUME AND CONTINUE BUSINESS

 RE-ESTABLISH THE LEGAL, FINANCIAL AND/OR FUNCTIONAL STATUS OF THE COUNTY



# **EMERGENCY OPERATING RECORDS**

#### EXAMPLES

- DISASTER PLAN
- DELEGATIONS OF AUTHORITY
- BUILDING PLANS
- COMPUTER SYSTEM DOCUMENTATION
- VITAL RECORDS INVENTORIES
- RECORDS INVENTORIES
- RECORDS LOCATIONS
- EQUIPMENT INVENTORIES



#### LEGAL AND FINANCIAL RIGHTS RECORDS

 RECORDS NEEDED TO RE-CREATE LEGAL/FINANCIAL OPERATIONS

 RECORDS NEEDED TO SAFEGUARD THE INTERESTS OF THE COUNTY, EMPLOYEES AND THE PUBLIC



#### **EXAMPLES**

- ACCOUNTS RECEIVABLE
- PAYROLL, SOCIAL SECURITY AND RETIREMENT
- DEEDS, LEASES, CONTRACTS, INSURANCE, LICENSES
- LICENSING AND COMPLIANCE-UNIQUE LEGAL RECORDS
- OBLIGATIONS



# VITAL RECORDS

- MAKE A LIST OF ALL VITAL RECORDS
- LOCATION OF VITAL RECORDS
- STORE THE LIST OFF SITE
- GIVE THE LIST TO THE APPROPRIATE PEOPLE
- SECURE THESE RECORDS
  - ELECTRONIC OFF SITE
  - PAPER DISPERSAL



#### VITAL RECORDS PROTECTION

- SECURITY MICROFILM
- BACKUP ELECTRONIC/DIGITAL RECORDS
- OFFSITE STORAGE
- DUPLICATION
- DISPERSAL

 HOW YOU PROTECT VITAL RECORDS SHOULD BE DONE THE SAME WAY ALL THE TIME AND THE WAY YOU DO IT MUST BE DOCUMENTED.



#### STATE ARCHIVES CAN HELP!

 WRITE A DISASTER PREPAREDNESS AND RECOVERY PLAN

WRITE A VITAL RECORDS PROTECTION PLAN

WORK WITH EMS AND FIRST RESPONDERS

MORE TRAINING



# CONTACT INFORMATION



# KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES

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